

Session

Cut Costs through IT Planning

Moderator

Jack Wilson

Chief Financial Officer

Charleston County Parks and Recreation Commission

Speakers

Michele Juliana

Director, Technology Business Solutions practice

RSM McGladrey

David Melbye

Consulting Solutions Manager

Government Finance Officers Association

- 1) Overview of IT Strategic Planning and IT Governance
- 2) IT Strategic Planning for Governments: Small vs. Large
- 3) Preparing the IT Service Roadmap
- 4) Milwaukee Metropolitan Sewage District Case Study
- 5) GFOA role in IT Governance and IT Strategic Planning
- 6) Planning for business system software implementations (i.e., Accounting, HR, Payroll, CRM)
 - a. Business Process Review/ Requirements Analysis
 - b. Return on Investment analysis
 - c. Common Trends Today
 - i. Paperless Environment
 - ii. Workflow Automation
 - iii. Collaboration Portals
 - iv. Dashboards
 - v. Self-Service
 - vi. Transparency
- 7) Planning for deployment
 - a. Cost components
 - b. Common Trends Today
 - i. Hosting
 - ii. Software-as-a-Service
 - iii. Virtualization
 - iv. Mobility